

2011 IPRA Go! Program Feedback Form

Please complete & return form to:
Illinois Park & Recreation Association
PO Box 697
Lombard, IL 60148-0697
Fax: 630.376.1919



Please feel free to remain anonymous if you wish

Contact Name: _____

Agency: _____

Address: _____

City, State, Zip: _____

Telephone: _____ Fax: _____

Email: _____

Facility

What Facility/Park & Recreation Agency did you visit? _____

When did you visit the facility (day & time)? _____

Did you have any expectations prior to coming to this facility? If so, what were they? _____

Overall, have we presented you with a level of cleanliness in our facilities that is average or above average for you?

Did you find the Fitness Center/Pool clean? _____

If you used the Fitness Center, were the machines in working order? _____

If not, was there an "out of order" sign on the machine? _____

Did you use the locker rooms? _____ Were they clean? _____

How would you describe the overall appearance of the park district facility? _____

Programs

Have you or your family ever participated in any of the following? Please include titles.

Special Events: _____

Fitness Center: _____

Recreation Program: _____

Athletic Team/Class: _____

Adult Team/Class: _____

In general, do you like attending events/classes at our park district? _____

Do you live in this city? How long? How long have you been knowledgeable of our location and our programs? _____

What programs would you like to see the park district offer? _____

Staff

Were you greeted by the front desk when you entered the facility? _____

Were you greeted by fitness center/pool staff? _____

If you used the Fitness Center, did a staff person explain the machines to you, or let you know that an orientation was available to you? _____

How would you describe the overall professionalism of the park & recreation agency staff? _____

Overall, how would you describe our customer service? _____

Did you find information from staff/flyers or brochure that you were looking for to answer any questions you may have had? _____

Please share overall comments, suggestions:

The information you share will be provided to the park and recreation agency you visited.

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